DAZE FM
Call Analytics

DAZE FM is an easy-to-use web based call analaysis software for telephone system to increase the productivity and reduce the operating cost.

Works with any PBX that provides SMDR (Call Detail Record) information, helping you make valuable use of data already available to you through your phone equipment.

DAZE FM stores the call record information generated by your phone system, and lets you recall it in your choice of report formats, providing you with important information to help you better manage your business.

Cost control on telephone calls with improvements in customer support experience and detects both outbound and inbound calls, call routings, call rings, abandoned calls, and other telephone activities (PBX dependent).

Online Dashboard

Data analytics on call logs

Quick access to print call logs

Export reports - PDF, CSV & HTML.

Easy Customization of Home Screen

Integrations with Teams, Zoom ...
(planned)

Hunt group / Ring group reporting
(PBX dependent)

Multiple comprehensive reports